

Student Football Ordering Terms and Conditions

Students must be enrolled in Auburn University for the fall term in order to purchase and use student football tickets for the corresponding fall football season. If a student is awarded a ticket to a game, the sale is automatic and the student will be notified via email. Students are able to change and cancel their order(s) until the posted deadline. No orders, changes, or cancellations are accepted after the deadline.

Students that do not plan on attending Auburn in the fall must cancel their ticket order by the posted deadline. Withdrawal from Auburn does **NOT** automatically cancel a student's ticket order; therefore, it is the student's responsibility to cancel any ticket order before the deadline. No refunds. No exceptions.

Student Ticket charges will be billed to the E-Bill, no later than September statement. No refunds. No exceptions.

STUDENT TICKET TRANSFER TERMS & CONDITIONS

Student tickets must be used by the original student purchaser unless returned to Auburn University's official Student Ticket Pool which will redistribute the ticket to another student without a ticket. Students without ticket that request a ticket will always be prioritized by the Student Ticket Pool.

Student ticketholders that determine they are unable to attend any individual game for any reason must return their ticket to the Student Ticket Pool by set deadlines to avoid receiving penalty points and to allow Auburn Athletics time to redistribute the unwanted tickets.

- Students that return their ticket to the Ticket Pool by 11:59pm on Sunday the week-of the game will not be penalized.
- Students that return their ticket to the Ticket Pool after 11:59pm on Sunday the week-of the game but before 5:00pm on Friday the day before the game will receive 1 penalty point.
- Students may not return their unwanted ticket to the pool after 5:00pm on Friday the day before the game, or on gameday.

Student tickets may not be sold or transferred using any method other than the Auburn University Student Ticket Pool.

A valid Auburn Mobile Tiger Card is required for student section entrance to all games played in Jordan-Hare Stadium. No other form of identification will be accepted. No exceptions. A valid Mobile Tiger Card must meet ALL of the following criteria:

- Have a ticket for the event
- Be a currently enrolled student at Auburn University
- Be an active Mobile Tiger Card (most recently received)
- Belong to the student using it, providing a clear, visual match of photo identification

Photo identification will be verified by Event Operations staff before an Mobile Tiger Card is presented at the gate.

If a Mobile Tiger Card is deemed invalid for any reason, entrance will be denied and the Tiger Card will not be swiped. Any misuse of the Mobile tiger Card or Auburn student tickets is prohibited, this includes sharing university credentials for downloading the Mobile Tiger Card. This is against university policy and students will be sent to Student Conduct for further action.

If the student owner of a student ticket fails to enter the game properly by the start of the 2nd quarter, 2 penalty points will be issued to that student.

Students who receive 4 or more penalty points in a season will lose post-season (bowl and championship game) purchasing privileges and will be dropped below first-year students in the following season initial purchase process.

Students that believe they receive penalty points in error may file an appeal to the Student Government Association's Football Penalty Point Appeals Committee. The committee may approve or deny the student's appeal, either maintaining or removing the penalty points from the student's account.

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Students will have 3 days after being notified they received a penalty point(s) to submit a penalty point appeal form for that point(s). Appeals submitted after the 3 day time period will not be accepted.

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Alcohol is not permitted inside Jordan-Hare Stadium. Anyone caught with alcohol inside Jordan-Hare Stadium may be arrested or evicted from the stadium without reimbursement of the ticket price. Anyone deemed to be acting in a disruptive manner may be arrested or evicted from the stadium for disorderly conduct. The management reserves the unrestricted right to revoke this license or to refuse admission or remove any person whose conduct (including physical actions and/or language) is deemed unbecoming by event management personnel and/or law enforcement.